Preauthorization: Standard Radiology Services

Your health plan requires preauthorization for certain radiology and imaging services in an outpatient setting. If you are in the emergency room or an inpatient setting, you don’t have to get preauthorization.

What services require preauthorization?

- Magnetic resonance imaging (MRI)
- Magnetic resonance angiogram (MRA)
- Computed tomography (CT) scans
- Positron emission tomography (PET) scans

What is the program designed to do?

- Promote patient safety, by preventing unnecessary radiation exposure
- Help you avoid paying unnecessary out-of-pocket expenses

What should you do?

Ask your doctor or visit www.RadMD.com to request authorization for the service. If your provider does not receive a preauthorization before you receive services, your health plan might not cover the treatment and you could be held liable for the payment.

What’s the status of your preauthorization?

To check the status of your request for authorization:

- Log in to My Health Toolkit, select the Benefits tab, then Authorization Status.
- Or call the number on the back of your membership card to speak to a customer service advocate.